

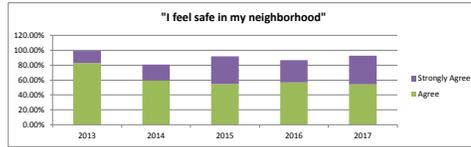
Neighborhood Polls & Community Surveys

Data

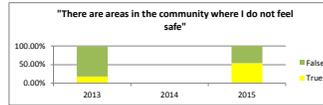
Measure	PM #	2013			2014			2015		
		Yes	No	DK	Agree	Strongly Agree	DK	Agree	Strongly Agree	DK
Residents perception of safety in their neighborhoods ("I feel safe in my neighborhood" - Agree/Strongly Agree) * For 2013 - "Do you feel safe in your immediate neighborhood walking alone at night?"	16a	83.00%	16.00%		59.55%	21.36%		54.60%	37.42%	
Residents perception of safety in all areas of the City ("There are areas in the community where I do not feel safe" - True/False)	16b	18.00%	81.00%					53.94%	46.06%	
Residents perception of the quality of service provided by the Police Department (Very Good/Excellent/Don't Know)	16c	59.00%	36.00%	1.00%	39.55%	40.45%	N/A	35.17%	44.34%	8.26%
Residents perception of the quality of service provided by the Fire Department (Very Good/Excellent/Don't Know)	17	57.00%	41.00%	3.00%	38.89%	48.15%	N/A	28.00%	44.62%	22.77%
Residents perception of the availability of recreational opportunities (Good/Very Good)	22							50.31%	16.15%	
Residents perception of the quality of recreation programs (Good/Very Good)	23	71.00%	16.00%					7.99%	58.47%	
Residents perception of their quality of life in West St. Paul overall (Very Good/Excellent)	32	70.00%	24.00%		56.82%	17.27%		52.62%	12.00%	
Residents perception of the quality of life in their neighborhood (Very Good/Excellent)	33	19.00%	68.00%					50.31%	21.43%	
Percentage of rating of overall performance of communicating key issues (Good/Very Good)	48	25.00%	69.00%							
City Newsletter - Where do you receive most of your information regarding the City?	51		Newsletter 41.00%		Newsletter 37.00%			Newsletter 42.68%		

Graphs

	2013	2014	2015	2016	2017
Agree	83.00%	59.55%	54.60%	57.02%	54.10%
Strongly Agree	16.00%	21.36%	37.42%	29.79%	38.80%

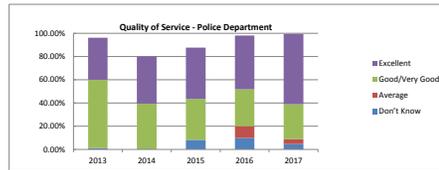


	2013	2014	2015
True	18.00%	53.94%	
False	81.00%	46.06%	



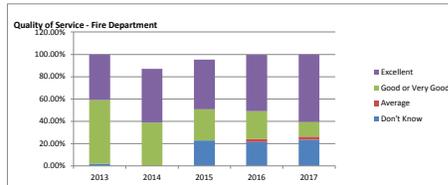
\* questions in 2014 were slightly different  
Did not repeat this question in 2016

Quality of Service - Police Department						
	2013	2014	2015	2016	2017	
Don't Know	1.00%		8.26%	10%	4.70%	
Average			10%		4.10%	
Good/Very Good	59.00%	39.55%	35.17%	31.67%	30%	
Excellent	36.00%	40.45%	44.34%	46.25%	60.60%	



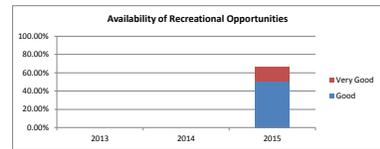
\* questions in 2014 did not have Don't Know as an option  
Average was added in 2016

Quality of Service - Fire Department					
	2013	2014	2015	2016	2017
Don't Know	2.00%		22.77%	21.54%	23.50%
Average			2.85%		2.90%
Good or Very Good	57.00%	38.89%	28.00%	24.80%	12.90%
Excellent	41.00%	48.15%	44.62%	50.41%	60.60%



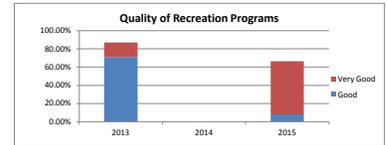
\* questions in 2014 did not have Don't Know as an option  
Average was added in 2016

	2013	2014	2015
Good			50.31%
Very Good			16.15%



\* questions in 2013 & 2014 were slightly different  
No question in this area in 2016

	2013	2014	2015
Good	71.00%		7.99%
Very Good	16.00%		58.47%

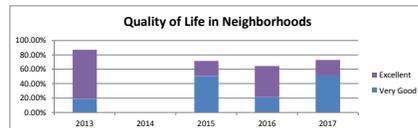


\* questions in 2014 were slightly different  
No question in this area in 2016

	2013	2014	2015	2016	2017
Very Good	70.00%	56.82%	52.62%	66.3%	60.80%
Excellent	24.00%	17.27%	12.00%	17.9%	8.80%



	2013	2014	2015	2016	2017
Very Good	19.00%		50.31%	20.95%	51.20%
Excellent	68.00%		21.43%	43.48%	21.80%

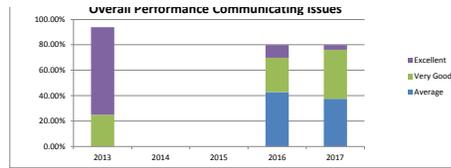


\* questions in 2014 were slightly different

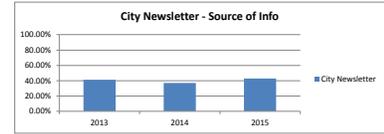
Overall Performance Communicating Issues

	2013	2014	2015	2016	2017
Average	0.00%	0.00%	0.00%	42.79%	37.50%
Very Good	25.00%	0.00%	0.00%	27.07%	38.70%
Excellent	69.00%	0.00%	0.00%	10.04%	3.60%

\*questions in 2014 & 2015 were slightly different



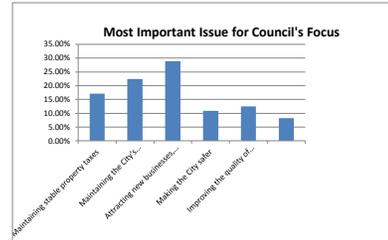
	2013	2014	2015
City Newsletter	41.00%	37.00%	42.68%



Most Serious Issue Facing West St. Paul  
2016

Most Important Thing the Council Should Focus On  
2016

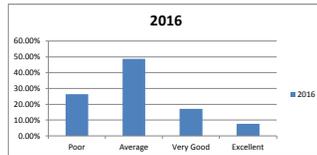
Issue	Percentage
Maintaining stable property taxes	17.11%
Maintaining the City's infrastructure	22.41%
Attracting new businesses, including restaurants and retail stores	28.92%
Making the City safer	10.84%
Improving the quality of neighborhoods	12.53%
Providing more sidewalks and bike trails	8.19%



Most Important Issue when Selecting a Community to Live in  
2016

Resident Perception of Neighborhood Streets  
2016

Poor	26.42%
Average	48.78%
Very Good	17.07%
Excellent	7.72%



Quality of Parks and Trails  
2016

Poor	7.14%
Average	28.57%
Very Good	54.76%
Excellent	7.14%

